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Interpersonal skills

Chartered Institute of Internal Auditors



Developing and maintaining the technical skills to be a competent internal auditor is essential at all career stages.

The guidance and resources on this page should be considered as a start point to your learning journey.

[IPPF links](#) | [Guidance](#) | [Additional resources](#)

Main IPPF links

Core Principle 2 Demonstrates competence and due professional care	Core Principles
Core Principle 6 Demonstrates quality and continuous improvement	
1210 Proficiency	Implementation guidance
1230 Continuing professional development	Implementation guidance

Take time to think about your personal development plans and CPE requirements.

A useful tool is Global IIA's 2020 [Internal Audit Competency Framework](#)©

Guidance A-Z

Chartered IIA		
Audit competencies (2020)	Coaching (2013)	Communication (2015)
Interpersonal skills (2012)	Mentoring (2012)	
Presentation skills (2014)	Effective Report Writing (2022)	
Difficult clients (2015)	Working with stakeholders (2012)	Meeting stakeholder expectations (2015)
Dealing with regulators (2021)	IA's relationship with regulators (2021)	
IIA Global		
Internal audit competencies (2018)		

Additional resources

[Codes of practice](#) | Financial services, private and third sector

Need help to find what you are looking for? [ask the resources team](#)